

# Forklift Truck Operator



On average forklift trucks are involved in **24% of all workplace accidents** which are often due to poor supervision and lack of training.

We deliver RTITB accredited training on a variety of MHE equipment including;

- counterbalanced lift truck
- reach truck
- pedestrian operated truck
- pivot steer lift truck
- narrow aisle truck
- order picker
- multi directional lift truck

Courses can be delivered at customer premises or at our training centres (subject to truck specification).

## 95% pass rate

(based on figures from 2016)

### Course content

The RTITB programme meets the Approved Code of Practice L117 and includes;

- the law and your responsibilities
- truck familiarisation
- inspection, care and maintenance
- controls and instruments
- weight assessment
- starting, moving and stopping the truck
- handling laden and unladen pallets
- operation of hydraulic controls
- stacking/de-stacking
- safety code testing

### Course duration

5-day novice course: for learners with no prior experience in operating a forklift truck. Learners will be trained in all aspects of operation gaining the experience to pass the basic skill tests.

3-day experienced operator course: for partially experienced operators to improve understanding and knowledge to pass basic skills tests.

1-day refresher course: enabling experienced operators who have held an RTITB licence (certificate must be produced) to be reassessed and refresh their licence.

Mantra Learning are an RTITB accredited training provider to meet the standards set by the Accrediting Bodies Association - Workplace Transport (ABA)



An accredited provider of  
The National Logistics Academy



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