

# Supply Chain Warehouse Operative

## Level 2 Apprenticeship Standard



Mantra's Warehouse Operative Programme can be used to either raise the skill levels of existing staff or train newly recruited warehouse operatives.

The programme teaches the skills, knowledge and behaviours required to boost productivity and reduce error rates.

The programme involves a blend of classroom theory sessions and practical training across the following areas;

- manual handling
- risk assessment
- team building and effective communication
- warehouse management software technology
- materials handling equipment safe practices
- achieving KPI's - improving pick rates and understanding the cost of a mispick
- safe loading and damage reduction
- health and safety - understanding the importance of reporting near misses

### Key features of the funded 13-months Supply Chain Warehouse Operative Standard Apprentice programme;

- 8 taught sessions - offering how-to-tips and embedding practical skills
- 6 informative knowledge workbooks - promoting latest industry best practices
- Shadowing and mentor training - to embed company specific procedures
- Quarterly learner progress reviews - tutor, mentor and learner discuss progress and set targets
- Observations and assessments - to ensure the learner is putting the taught skills and knowledge into practice
- English and maths functional skills training
- Mock assessment - ensure the learner's End point assessment readiness
- End point assessment - practical observation test and written short answer test

Mantra Learning is an accredited provider of  
The National Logistics Academy



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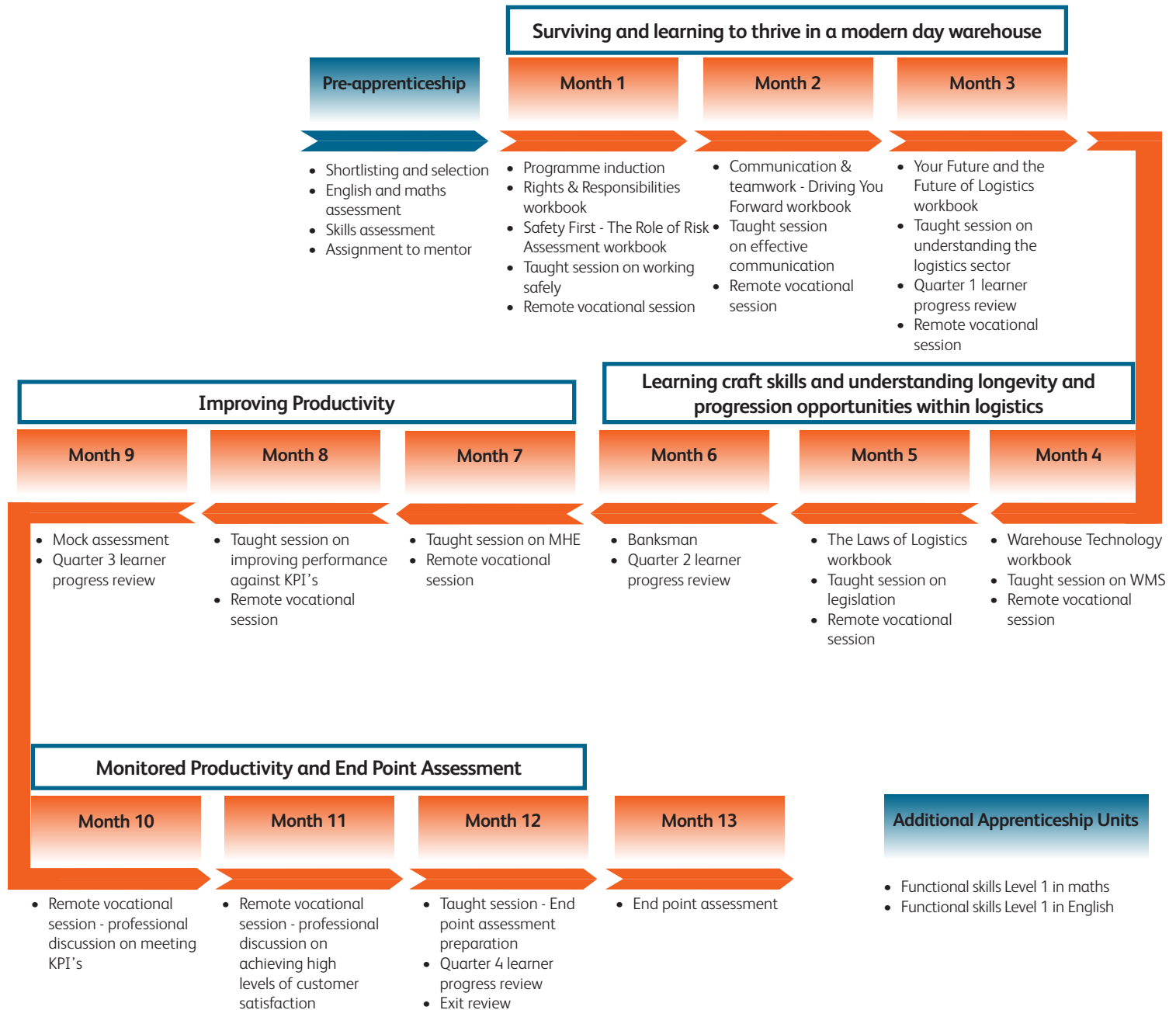
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## Programme Outline

Improve proficiency and develop professional, well-rounded operatives that will be a real asset to your business and thrive within a 21st Century logistics operation.



Andy Brogan, Warehouse Manager at Amphorea Packaging

Andy Brogan estimates that his company saves up to £15,000 a month as a result of improved efficiency across the warehouse team.

Mantra's constant reinforcement of company policies, Key Performance Indicators, targets and our personal ethos has enabled Amphorea to consistently recruit and train new employees to a regularly high level in a dramatically reduced time.